

TRINITY COLLEGE, JALANDHAR
INTERNAL QUALITY ASSURANCE
CURRICULUM FEEDBACK REPORT
2023-24

Feedback is one of the main pillars of teaching learning process of any institution, IQAC collects feedback from all the stakeholders i.e. students, parents, teachers, employers and alumni. The analysis is conducted collaboratively, with all suggestions being carefully considered. College is affiliated to Guru Nanak University Amritsar and follows the curriculum authorized by the university. One of the major highlight of curriculum this year was that GNDU has introduced credit based system into the syllabus of all the affiliated colleges. Regular feedback on curriculum is collected from students, parents, teachers, employers and alumni. In session 2023-24, analysis of curriculum feedback revealed the following observations:

STUDENTS:

1. More than 75% students agreed that the curriculum covers appropriate topics of the programme assigned in the course.
2. About 90% students agreed that the curriculum is updated from time to time to meet the current needs of the market.
3. 60% students agreed that the curriculum is structured to encourage employability skills.

PARENTS:

1. More than 89% parents agreed that their ward is able to manage college studies.
2. Around 65% parents believe that the institute puts extra efforts for the holistic development of their ward.
3. More than 82% parents think that regular PTM helps parents to get timely evaluation of their ward

TEACHERS:

1. Almost 80% teachers agreed that the institution provides adequate resources for the completion of curriculum in time.
2. 61% think that the curriculum structure is relevant with the current market needs.
3. 73% believe that the curriculum is designed in a way that it gets completed on time.

EMPLOYERS:

1. About 51% of employers agreed that the curriculum encourages Personality Development Skills.
2. Around 65% think that the curriculum encourages good communication skills
3. 72% agreed that students become employable as per industry needs after the completion of course.


IQAC COORDINATOR


PRINCIPAL

Parents Feedback Analysis

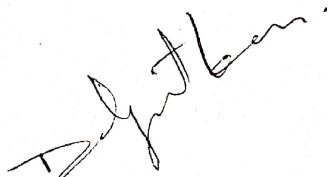
Session 2023-24

Every institution needs the support of all the stake holders. For Trinity College, Parents of the students are the one important pillar . Parent teacher meet is conducted time to time in college. In the PTM teachers make the parents aware about the performance of their wards. At the same time parents also share their feedback about college environment and teaching. For the purpose, Feedback form is properly designed which covers all the important issues and parents can freely give their views.

In the session 2023-24 Parents feedback was taken which was mostly positive and satisfactory. Few suggestions were given in feedback regarding starting of new courses, canteen, mirrors in washrooms and providing books from library during exams etc. All the suggestions are taken into consideration and institution is trying to work on it.

Action Taken:

- Library is providing books during exams with refundable security amount.
- Institution is working for starting new courses.


Coordinator

Trinity College Jalandhar

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Students Feedback Analysis

Students are the major stakeholder of any academic institution and their satisfaction is foremost needed. Trinity College is an institution where each student has access to authority without any discrimination. Each student's satisfaction and feedback is taken seriously. For feedback collection, IQAC has proper evaluation system through an online form. In every academic session, students are advised to fill the feedback form through which they can freely give their negative positive feedback and even can express their expectations from the College and their teachers. This year also feedback was collected from students which was found mostly satisfactory, however few suggestions were given by students regarding their teachers which were conveyed to respective teachers by Management in one to one meeting with teachers. Few suggestions were given by students regarding College infrastructure which are given below.

Suggestions:

- College labs, College Canteen, Common rooms and auditorium need improvement as per feedback collected.
- Drinking water facility and Parking facility need attention.
- NCC, NSS wing, Red Ribbon Club and Entrepreneurship cell should be more vibrant so that maximum students can get benefit..
- College Cabinet and Research cell for students can be further improved.

Action Taken:

- New auditorium is in progress.
- More water coolers are installed.
- Parking facility is enhanced to cater the need of students.
- Canteen menu has been updated and cashless payment is facilitated.
- College language labs have been upgraded.


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Employer Feedback Analysis

Trinity College is an esteemed institution with a vision and mission of preparing students as change agents. The institution is committed to prepare its students to face the challenges of outer competitive world. For this purpose, College organizes many student development programs, industrial visits, curricular and extra –curricular activities to train the students in various skills and qualities etc. which help the students in their career and placements. To examine the outcomes of Trinity College's efforts, IQAC collected the feedback from the employers where institution's alumni are placed.

This year IQAC has collected feedback from the Employers regarding our alumni performance from various aspects like communication skill, problem solving approach, teamwork and relationship with peers, subordinates etc. which is found as below:

| Abilities | Satisfaction Level |
|--|--------------------|
| Communication Skill | 75 % |
| Practical Solution to work place problems | 50% |
| Working as part of the team | 87.5 % |
| Creative for workplace challenges | 62.5% |
| Level of responsibility | 62.5% |
| Ability to contribute for the goal of organization | 75% |
| Relationship with peers, subordinates etc. | 87.5% |

As per feedback, most of the employers are satisfied with the working ability of our alumni. However few suggestions are given by them to increase the level of efficiency.

Suggestions by the Employers:

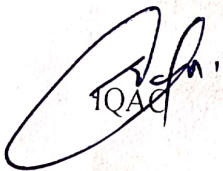
- Students should be given practical knowledge of field work.
- More internship programs should be arranged to give the students practical training.

Above all, Employers are satisfied with our alumni's working abilities and willing to give opportunities to our students in future also. They are willing to refer our students to other organizations also which is no doubt a big contribution by them to raise the placement index of the college.

Feedback collected is worth only if it is analyzed and actions are taken in consideration with the given suggestions. IQAC analyses the feedback and with the consent of the management, following actions were taken.

Action Taken:

- MOUs were signed with Industry for more industrial visits and internship programs to give practical knowledge to students.


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Alumni Feedback Analysis and Action Taken Report

2023-24

Our Alumni is the backbone of the institution. Once Trinitarian is always a Trinitarian. Engaging alumni fosters a sense of community, encourages loyalty, and can lead to valuable connections and opportunities! We share a strong bond with our alumni. Our alumni keep on visiting the institution as guest speakers and motivators for young buds. College collects feedback from alumni on regular interval to know their suggestions and views for growth of the institution. During the session 2023-24, alumni feedback was collected online where all the alumni expressed their positive views about the college. They all felt proud to be part of the institution and acknowledge all the efforts made to grow their personalities and professional skills. The alma expressed their satisfaction on the quality of the infrastructure, faculty, library and other educational resources. They feel highly attached to the institution by virtue of its values including, morning prayer, student care, discipline and conducive environment for transforming students' personality. The few feedback suggestions that emerged as a result of the discussion were as follows

To get Alumni association registered by the college.

To invite them as resource person.

To conduct Alumni Meet on regular intervals.

ACTION TAKEN REPORT

- The feedback was discussed and analysed and the following action was taken
- The Alumni Association got Registered with basic purpose to promote education to under privileged section of society.
- Many Alumni contributed for the college by delivering lectures, donating books and by initiating scholarships.
- A grand Alumni meet is planned in academic planner in the session 2024-25 in the month of December 2024.

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